

PROCESS AUTOMATION FOR SUPPLY CHAIN MANAGEMENT



Many supply chain management organizations are still relying heavily on manual efforts to complete procurement, inventory management, distribution and logistics where there lies much potential in human errors due to the large volume of information being processed.

Integrating automation into the supply chain management process can transform how organizations do business, how they adapt to disruptions and how to better manage client relationships impacted from these disruptions.

Quite frankly, the future of supply chain management is automation as it will allow your business to scale, increase capacity and prevent disruptions and backlogs. Process automation is essential to your supply chain growth.

WHAT TASKS CAN PROCESS AUTOMATION SOLVE FOR SUPPLY CHAIN MANAGEMENT?

Supply chain future is in automation – tools to manage uncertainty and change.

- Order placement and scheduling
- Inventory monitoring, management and report generation
- Best price monitoring
- Supply and demand planning
- Data entry
- Manage equipment maintenance through alerting and reminders
- Post service follow up with customers
- Extract key data for invoice processing
- Customer service management (but not losing the human touch!)

EXPLORE THE BENEFITS OF AUTOMATING SUPPLY CHAIN MANAGEMENT PROCESSES.

- Improve error and disruption handling
- Faster communication with customers as changed occur resulting in improved client satisfaction
- Ensure data quality is accurate and validated
- On demand planning available for fast decision making
- Integrate disparate sources to work as one
- Change is better managed to reduce stress and stabilize
- Decrease the risk of overstock and understock
- Improved visibility into shipment tracking, expected deliveries, manage delays and exceptions
- Streamline operational workflow

Supply chain is a very volatile industry as it is impacted from product inflation, shipping cost variables, labor shortages, impacts at a factory level, customer demands, transportation performance and more challenges. There's a lot of pressure and stress involved in supply chain roles to ensure the team remains agile because there can be huge consequences and chain reactions of disruptions at any point in the process.

To help eliminate the severity of these disruptions and free up individuals to manage the disruptions, automation is a great tool to take care of a range of repetitive tasks so when big disruptions do occur, communication doesn't stop with a customer. Data entry doesn't get forgotten. Invoices don't get delayed.

According to ISG Research Report-ISG Automation Index, process automation resulted in a time reduction of approximately 43% for repetitive tasks like billing, collections and credit. Can you afford to not invest in automation?

